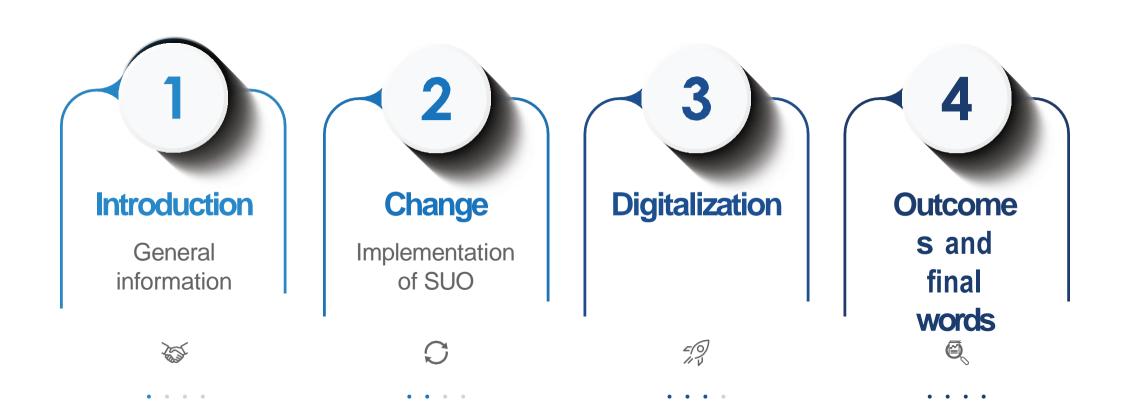


### OUTLINE



## 1 Introduction

- The establishment of SUO aims to ensure efficient coordination and operational effectiveness among all organizations operating at the Alat Junction.



#### **MISSION**

To support the socio-economic development of Azerbaijan by providing quality services in the field of freight and passenger transportation and ensuring efficient management of railway infrastructure.



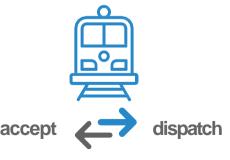
#### **VISION**

By implementing operational management to enhance service quality, improving governance, enhancing the quality of the railway business, and thereby improving financial indicators, accelerating integration into the international transport system.

### **Existing problems before the implementation of SUO** (Operations Management Service)



A significant bottleneck occurred at the port due to the accumulation of more than 3000 containers.



It became impossible to accept and dispatch trains at both the Alat Main and Alat Port stations



Ships approaching the port were also expecting loading and unloading operations on a daily basis.



The efficiency of the logistics process decreased, and customer dissatisfaction was arising.

## 2 Change

- Coordination of all types of cargo transportation operations began at the Alat port.
- From january 10 up to this point 29 block-trains have been accepted from China (transit 7, import 22).
- Block-trains are accepted based on medium-term planning (SSP), loaded directly from ship to wagon, and dispatched to their destination.
  - After the (SSP) (Operations Management service) was launched, the duration for the ready block trains to receive locomotives was reduced from 5-6 hours to 2-3 hours.
- Decreased the transit time of trains to their destination (Alat-Boyuk Kasik) from 25-30 hours to 14-16 hours.
- The dwell time of containers at the Alat Port has been minimized.

# 3 Digitalization



Operations Management Service (SUO), the daily operational indicators of activities at the Alat Junction are reflected on a digital dashboard.



Daily coordination meetings among key service participants (ADY, ASCO, PoB, ADY Container, and responsible personnel from SCC when necessary) are conducted through this digital platform (dashboard).



### Outcomes and final words



The movement of block trains operating along the central corridor is coordinated based on information exchange between corridor countries.



Operational information exchange regarding both railway and maritime freight transport is conducted with the Central Asian countries.



**Furthermore** (with the aim of further improving the work) during the meetings held in Georgia, we have proposed the implementation of the Operations Management Service (SUO) at the ports of Georgia, and we express our support in this direction.

