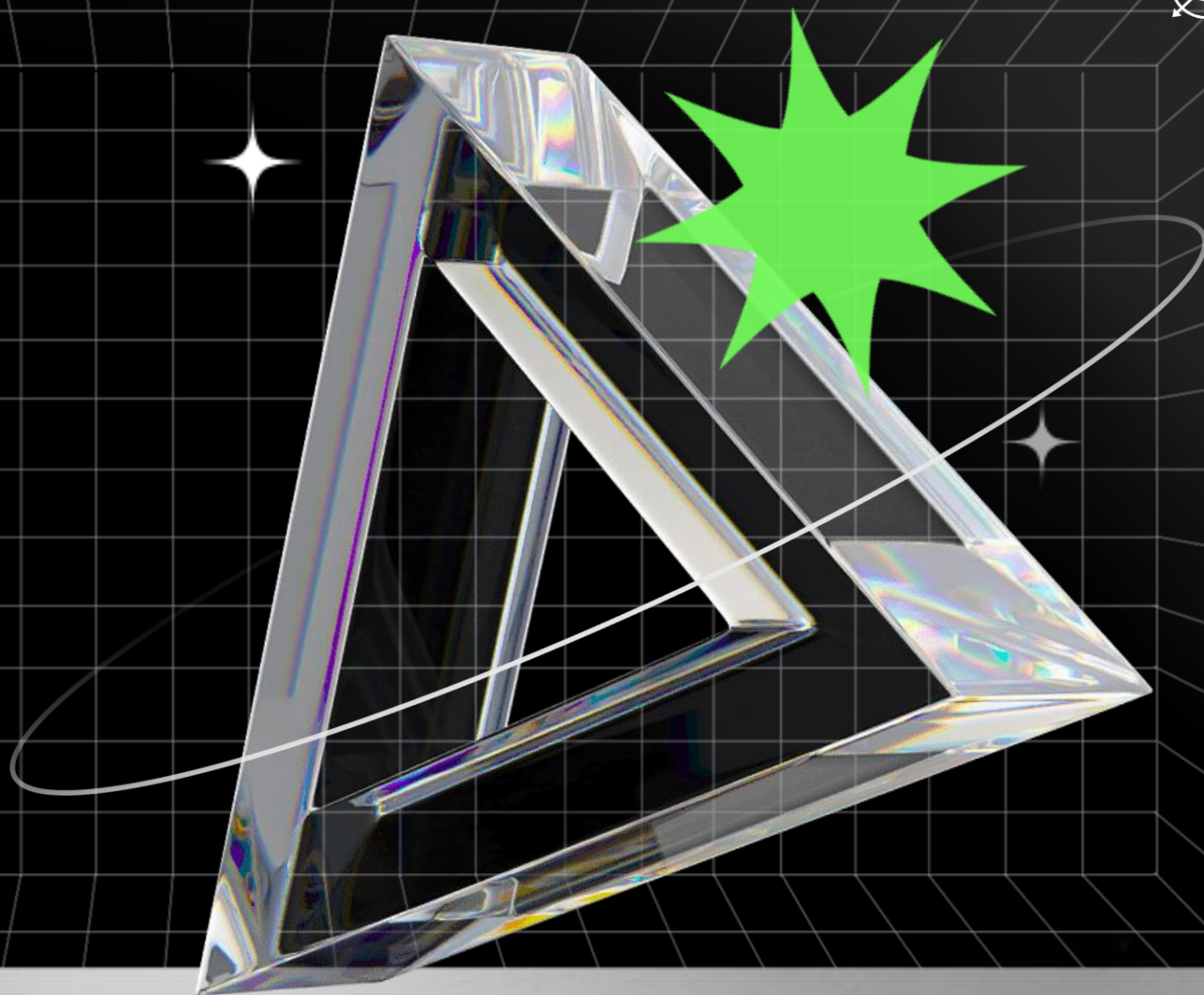


DATE 2024/Fall  .Jekka.ai



JEKKA.AI

How AI Breaks Culture, Language, and Time
Zone Barriers in the International Digital
Commerce

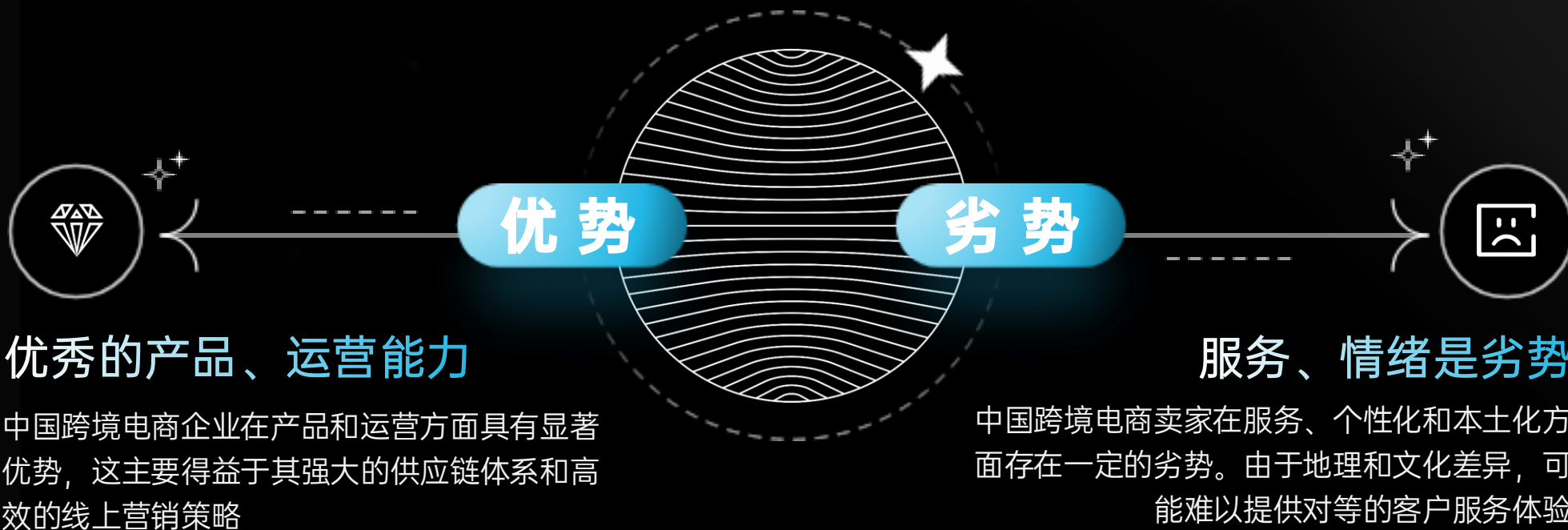


Aug / 2024

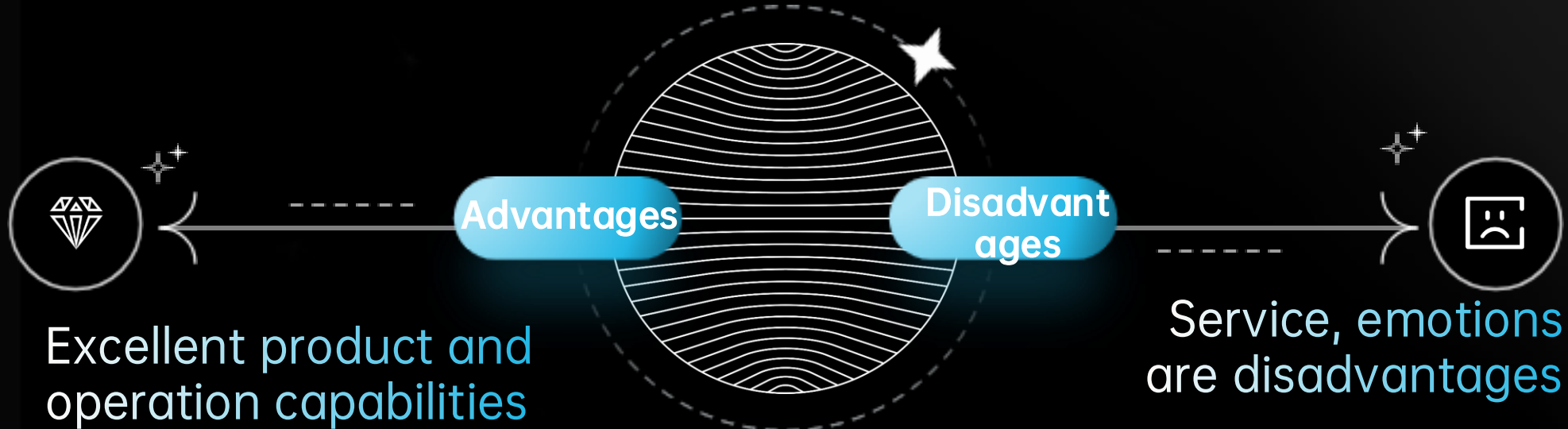
打造世界第一 A G I 生产力，引领 A I 原生革命

行业困境

Industry Dilemma



Industry Problem



Excellent product and operation capabilities

Service, emotions are disadvantages

Chinese cross-border e-commerce companies have significant advantages in terms of products and operations, mainly due to their strong supply chain systems and efficient online marketing strategies

Chinese cross-border e-commerce sellers have certain disadvantages in terms of service, personalization and localization. Due to geographical and cultural differences, it can be difficult to provide a peer-to-peer customer service experience

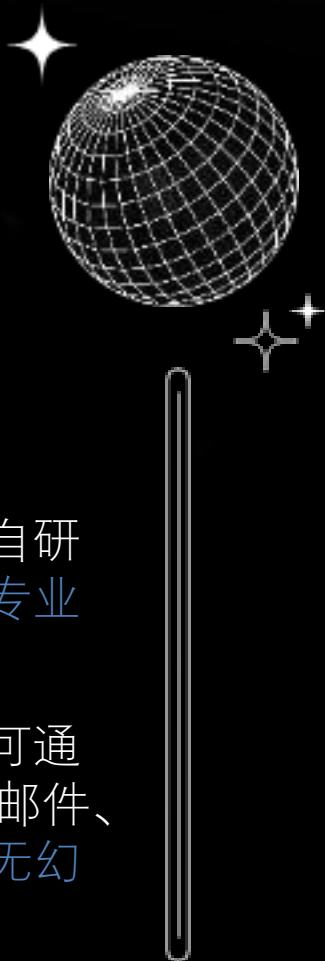
解决方案

Solution Approach

Jekka

市场领先的基于大语言模型和自研模型的人工智能客服、销售、专业技术人员。

像真人一样理解、分析知识，可通过电商平台、独立站chatbot、邮件、社交媒体等平台，像真人一样无幻觉与消费者沟通、交流。



① 24*7 + 8s 回复 ←

回复及时、响应及时，提升销售交互、减少差评、增加复购

② 知识体系完备 ←

AI解决问题，可自主学习，知识库丰富且完备，降本增效

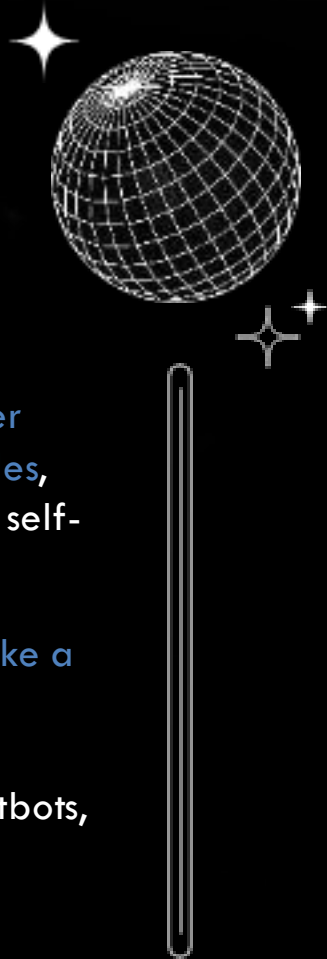
③ 本地化、人性化 ←

支持170+语言，能共情，带来峰终效应，提升品牌力

Solution



Jekka



Market-leading AI solution for **customer service, sales, and technical service roles**, based on large language models and self-developed models.

Understand and analyze knowledge like a real person, and communicate with customers without illusion through e-commerce platforms, independent chatbots, emails, social media, calls and other platforms.

① **24*7 + 8s** ←

Timely response and timely response to improve sales interaction, reduce negative reviews, and increase repeat purchases

② **Complete knowledge base** ←

AI solves problems, can learn independently, and has a rich and complete knowledge base, reducing costs and increasing efficiency

③ **Localization** ←

Support 170+ languages, empathy, bring peak and final effect, and enhance brand power

关于Jekka.Ai



Jekka.ai

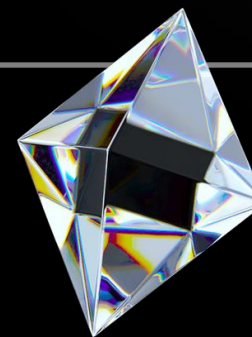
Jekka.ai是业内领先的AI大模型企业，在美国、新加坡、香港、杭州等多地开展业务。由多家知名美元VC投资。

Jekka专注于提供可靠、无幻觉的通用人工智能产品，已为众多跨境品牌公司以及世界500强企业服务。我们的团队来自微软、谷歌、Shopify等知名企业，拥有雄厚的技术实力和丰富的客户服务经验。

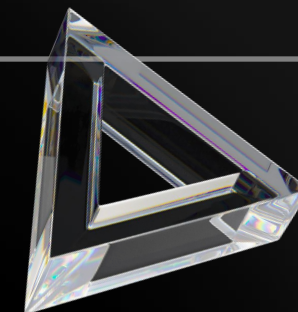
用AI赋能电商



基于最新一代通用大语言模型，提供完全拟人的对话体验且无幻觉



实现零人工干预的自动化服务，减少对人工客服的依赖，提供准确无误的服务



实现全天候的即时响应，随时随地得到快速反馈，提高客户满意度和转化率

About Jekka.Ai



Jekka.ai

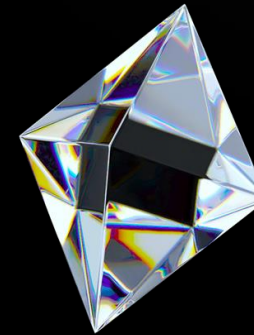
Jekka.ai is a leading AI agent and model company, operating in United States, Singapore, Hong Kong, and Hangzhou, invested by a number of well-known US dollar VCs.

Jekka specializes in providing reliable, hallucination-free general AI products and has served many major cross border sellers, as well as Fortune 500 company like Oxy Oil, Traveler's Club, University of Virginia etc. Our team comes from Microsoft, Google, Shopify and other well-known enterprises, with strong technical strength and rich customer service experience.

Empower e-commerce with AI



Based on the latest generation of general-purpose large language models, it provides a fully anthropomorphic conversational experience without illusions



Achieve automated services with zero human intervention, reduce reliance on human customer service, and provide error-free service



Achieve instant response around the clock, get quick feedback anytime, anywhere, and improve customer satisfaction and conversion

解决方案

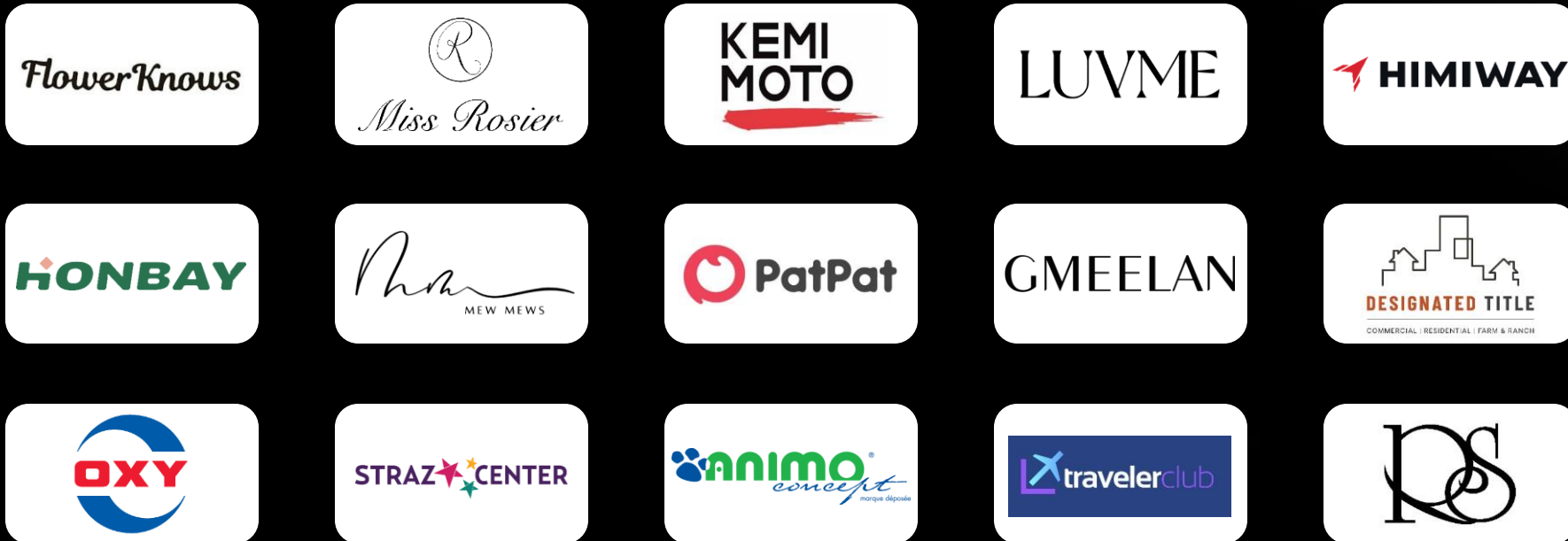
Solution Approach



Jekka.ai

Jekka全球品牌墙

Jekka Brand Collaboration Wall



Real life example How Jekka Breaks Culture (by speaking like a real local human), Language (by speaking 175 languages), and Time Zone (8s replies) Barriers in the International Digital Commerce

现实中的例子，看 Jekka 如何跨越文化（通过像真正的当地人一样说话）、语言（通过说 175 种语言）和时差（8 秒回复）在国际数字商务中的障碍

像真人一样无幻觉、多轮对话，无风险

No illusions, multiple rounds of dialogue, and no risk like a real person

Navigation: Ebikes ▾ Accessories ▾ Community ▾ Support ▾ Dealer Free Tune Up

Breadcrumb: Home > All Bikes (EDM USE) > Himiway A3 | Urban Electric Commuter Bike

Himiway A3 | Urban Electric Commuter Bike

5.0 ★★★★★ (2Reviews) [Ask a question](#)

\$1,499.00 USD ~~\$1,699.00 USD~~ **SAVE \$200.00 USD**

Shipping Time: Sep 23 - Sep 29

Color: White

Compatible Accessories

<input checked="" type="checkbox"/>		A3 Rear Rack	\$79.00 USD \$0.00 USD
<input type="checkbox"/>		Rear Mounted Basket Large(Suitable for A3)	\$99.00 USD
<input type="checkbox"/>		Travel E-bike Trunk Bag Rear Rack...	\$109.00 USD
<input type="checkbox"/>		Himiway E-bike Hitch Rack	\$399.00 USD

Add 3 & Save 20% [Show more](#) ▾

Quantity

Big Autumn Ride

Chat

多语言

Multilingual

消息 订单 评价 智能跟单 数据 测试AI

搜索

thuynguyen16689
VN | 越南本土TTS2

Original Language AI开启

我的会话 所有会话 全部

未分配 未解决 已解决 全部

V24091692 VN | 越南本土... 16:33
Customer Service3782 started the...

ila8162 MY | 马来本土T2 16:33
The chat timed out due to custom...

iena238 MY | 马来本土T2 16:33
Pesanan anda telah dihantar dan k...

sueeomar MY | 马来本土T2 16:33
Hello, thank you very much for yo...

nhungankhang VN | 越南... 16:33
Kính gửi quý khách hàng, tôi thấy ...

lanlan_9397 VN | 越南本... 16:33
Customer Service3782 started the...

csthuongngay_1993 VN | ... 16:33
The chat timed out due to custom...

cikfinie MY | 马来本土T2 16:33
Hello, thank you very much for yo...

Đơn hàng của bạn đã được chuyển đi và hiện đang được giao cho bạn trong thời gian nhanh nhất, nếu có thắc mắc gì trong quá trình hậu cần, bạn có thể liên hệ trực tuyến với tôi bất cứ lúc nào, tôi hy vọng dịch vụ của tôi sẽ làm bạn hài lòng.

TT卖家中心 09-18 11:15

Customer Service3782 started the chat

The chat timed out due to customer inactivity

Kính gửi quý khách hàng, tôi thấy đơn hàng của bạn tại cửa hàng đã được xác nhận. Nếu bạn hài lòng với hàng hóa trong cửa hàng, tôi hy vọng bạn có thể cho tôi đánh giá để hỗ trợ. Nếu có thắc mắc, bạn có thể liên hệ với bộ phận chăm sóc khách hàng tại. Cửa hàng sẽ cố gắng hết sức để giải quyết vấn đề cho bạn. Có một cuộc sống tốt đẹp :)
Các bước đưa ra đánh giá tích cực: Bấm vào "Của tôi" ở góc dưới bên phải - chờ đánh giá - tìm đơn hàng - đánh giá và thả sáng ngôi sao - xuất bản

TT卖家中心 10:32

Customer Service3782 started the chat

The chat timed out due to customer inactivity

CV240916112056201gZH?otp=1&type=1&jkcid=9...

声音解决方案， 和人的合作

Voice solutions, and human collaboration



能力展示

Capability Showcase



Conversion
Rate



转化率

提升 **200** %

Efficiency



效率

提升 **200** %

Negative
Review Rate



差评率

降低 **70** %

Satisfaction



满意度

提升 **80** %



Just like roads, boats, and internet, AI is new infrastructure for E-commerce . Let's grow together!

tongz@jekka.ai

