

BUSINESS STRATEGY OF THE STATE CUSTOMS COMMITTEE OF THE REPUBLIC OF UZBEKISTAN

Mission Statement

The Customs Service of Uzbekistan is committed to:

- ensure protection of the economical safety and international trade interests of the republic;
- provide favourable conditions for business and stimulation of economic development;
- ensure protection of local market and the financial interests of the state;
- provide effective assistance ensuring borders security and society protection;
- ensure customs control effectiveness and goods exchange regulation in the customs territory;
- prevent, reveal and suppress violations of customs legislation

through modern work methods, harmonised procedures, information technologies, risk analysis and management, international cooperation, collaboration with other authorities and highly qualified, motivated and conscientious personnel.

Vision

The customs Service of Uzbekistan is a modern, professional, transparent, highly developed and well-equipped organisation which protects the society and serves to healthy and wealthy society, assists to ensure security of the borders and development of foreign economic activity for the benefit of Uzbekistan and international partners.

Priority Areas and Strategic Goals

1. Improvement of Customs legislation.

- Adoption of the new Customs code which would:
 - be in accordance with other national legal acts and international norms (e.g. Kyoto Convention, WTO requirements)
 - not create additional administrative burden and expenses to participants to foreign economic activity
 - create stable, comprehensive and modern legal structure which ensures application of legal acts in customs area
 - simplify customs rules; eliminate possibilities for different interpretation of the Customs code; eliminate derogations from standard rules.
- Development and adoption of the Customs Code by-laws, guidelines and handbooks
- Improvement of legal base for cooperation with foreign customs administrations and other state authorities
- Timely information of the society and participants to foreign economic activity on the changes in customs rules, procedures and documentation
- Training of personnel and participants to foreign economic activity on the application of customs rules
- Ensuring transparency in the application of legal acts and making decisions

- Development of user-friendly data base of legal acts

2. Improvement of management system and HR policy:

- Improvement of management system and optimisation of HR policy:
 - Improvement of evaluation system of the work effectiveness of structural units and officials
 - Improvement of attestation system
 - Reduction of personnel's fluctuation
- Optimisation of organisational structure
- Improvement of internal communication and information exchange system
- Training and professional development of HR, using the international experience
- Fight against corruption
 - Introduction of international standards
 - Increase of motivation to serve with honour and possibilities of personal development
 - Simplification of legislation and transparency of decisions
 - Improvement of the Code of Conduct
 - Training
 - Rotation
 - Internal audit and investigation, development of post-clearance audit
 - Memoranda with participants to foreign economic activity on cooperation
 - Improvement of customs technologies to decrease direct contacts with participants to foreign economic activity

3. Improvement of systems for customs payments collection

- Development of system for assessment of customs payments, which would ensure:
 - Accurate classification of goods in accordance with Foreign Economic Activity Commodity Nomenclature, including laboratory analysis
 - Accurate determination of customs value
 - Accurate application of origin rules
 - Complete calculation of customs payments
 - Use of adequate IT instruments
 - Availability of information to participants to foreign economic activity
- Improvement of financial system to guarantee customs payments
- Improvement of reporting system, usage of IT instruments
- Improvement of user-friendly registration system
- Strengthening relations between Customs service and banking system aimed at fraud prevention

4. Simplification of Customs procedures and trade facilitation

- Improvement of quality of customs services delivered to participants to foreign economic activity; reducing time for fulfilment of customs clearance procedures, obtaining permissions etc.; facilitating and expediting clearance
 - Application of modern methods of work such as control on the basis of risk management, audit methods, IT;
 - Introduction of SAD for all customs regimes; harmonization of data in written and electronic declarations in order to simplify them
 - Abolish excessive, superfluous and ineffective customs procedures
 - Implementation of green and red corridors

- Improvement of financial guaranties system for transit and other customs regimes
- Consideration of possibilities to abolish or reduce payments for customs services
- Harmonization and simplification of customs working methods
- Consideration of effectiveness, functioning and location of customs control points
- Development of a system for identification of reliable participants to foreign economic activity, which would be entitled to apply simplified procedures. Development of mutual consultation system with participants to foreign economic activity
- Introduction of electronic data exchange systems and electronic declaration
- Development of information exchange with other state institutions

5. Improvement of forms and methods of fight against smuggling and other violations of Customs legislation

- Development of centralized data base for risk management and analysis
 - Possibility to interact with automated customs declaration system
 - Usage of international databases
 - Usage of other national databases
- Strengthening of cooperation and information exchange between customs central administration and regional departments
- Improvement of confidential information protection system
- Improvement of control methods
- Increase of professional skills and knowledge
- Cooperation with other law enforcement authorities, including information exchange and joint operations
- Strengthening of international cooperation
- Development of forms and methods of cooperation with participants to foreign economic activity using international experience
- Improvement of legislation
- Internal audit and investigation, development of post-clearance audit
- Provision of adequate customs control equipment and development of infrastructure

6. Modern IT and communication systems

- Provision of legal base for the widest usage of IT
- Development of customs IT system which would ensure:
 - Automated customs declaration processing in all customs control points
 - Use of risk analysis information
 - Application of customs tariffs and other customs provisions
 - Customs payments registration and provision of statistical information
 - SAD introduction
 - Transit control
 - Electronic declaration
 - Information exchange with external users
 - In the future information exchange with customs services of other countries
- Provision of maintenance of customs IT system and creation of Help desk
- Training of customs officials and provision of possibilities for training of participants to foreign economic activity.
- Provision of adequate equipment and information exchange infrastructure
- Implementation of IT strategy

Conclusion

This Business Strategy is approved by competent authority in customs area and foresees to be implemented within 3 - 5 years.

The tool for implementation of the SCC Business Strategy is the Strategy Implementation Plan that serves as a basis for elaboration and approval of Annual Action Plans envisaging respective measures for achievement of the stated goals and successful fulfilment of the set tasks.

Implementation of the Business Strategy will be ensured provided that sufficient financial resources are allocated.

For all personnel of SCC the Business Strategy is the guiding principle. The Business strategy can be reviewed and updated according to amendments of customs legislation of the Republic of Uzbekistan.